

GENERAL BOOKINGS

#WeKeepItSimple with 100% flexibility and 100% trust

Bookings

Your booking must be received in writing via e-mail.
Our booking team will send you a confirmation in writing.
We will hold your booking provisionally for 14 days.

Payments

All payments will be made into an Escrow account for Trusted refund policy
You receive a guaranteed confirmation on a 20% refundable deposit
Your full payment is required 45 days prior to arrival.

Postponements

You will face no penalty for any postponed reservation, at anytime and for any reason.
All your payments will be transferred to your new booking.

Cancellations

You have a 100% money back guarantee.
You will have no cancellation fee for any reason.
Refunds will be made to the Rand value received.

GROUP BOOKINGS

#WeveGotYouCovered

As we are small, exclusive and private lodges, and mostly have single bookings, group bookings are a large risk for us, which is why we have standard cancellation terms in place for bookings of 3 rooms or more.

Bookings

Your booking must be received in writing via e-mail.
Our booking team will send you a confirmation in writing
We will hold your booking provisionally for 14 days.

Payments

You receive a guaranteed confirmation on a 20% deposit.
Your full payment is required 90 days prior to arrival.

Postponements

You will face no penalty for any postponement due to a Covid related issue
All your payments will be transferred to your new booking.

Cancellations

You have a 100% money back guarantee should your booking be cancelled for a verifiable Covid or pandemic
46 - 90 Days before arrival - 50% cancellation fee
45 - 0 Days before arrival - 80% cancellation fee
Refunds will be made to the Rand value received.

Date: Feb 2021 African Safari Collective reserves the right to amend and update these terms and conditions. It is our intention to uphold these amazing terms throughout 2021 and beyond.

